

Bringing more to
Remote Sites

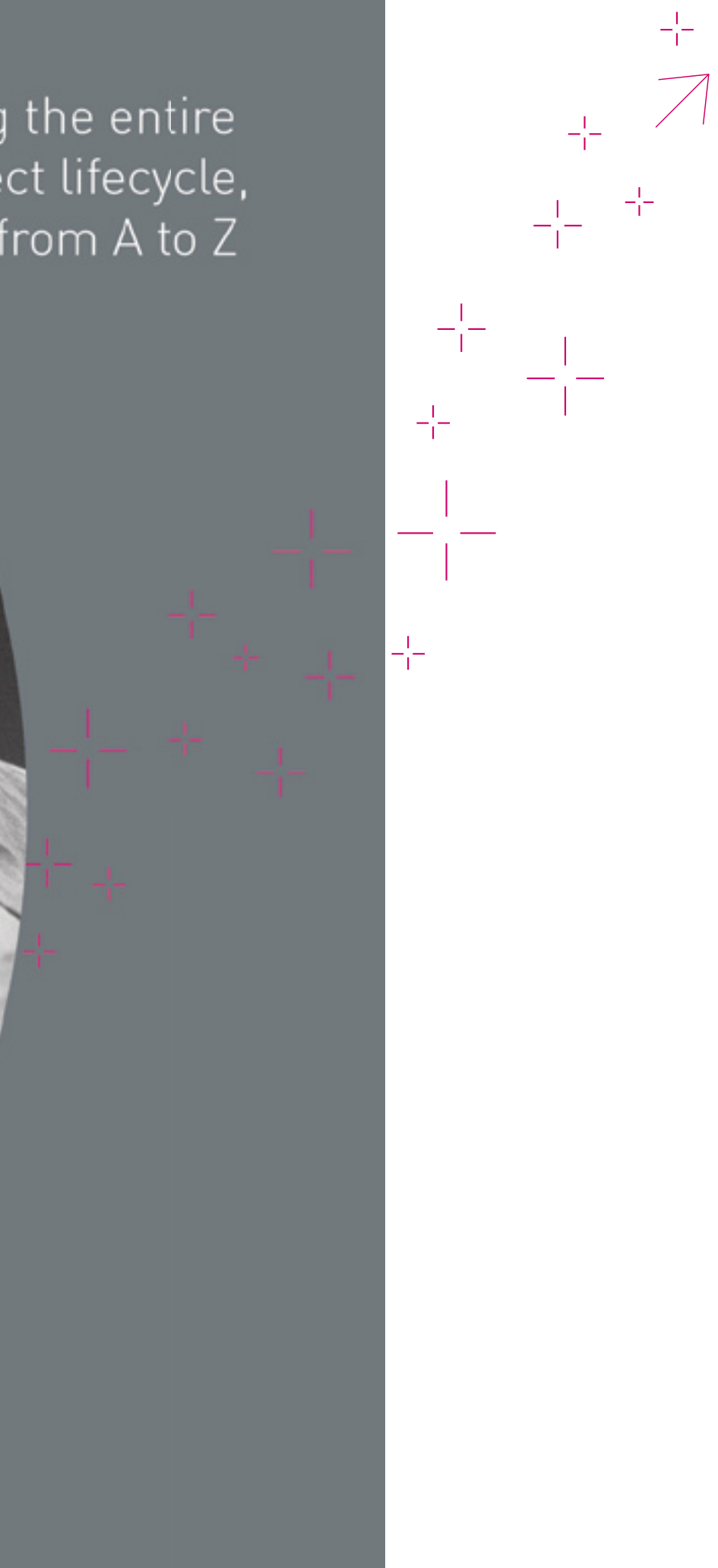


sodexo
REMOTE SITES

Making every day a better day



Serving the entire project lifecycle, from A to Z



QUALITY OF LIFE.
ACROSS THE BOARD, ACROSS THE GLOBE.

For more than 40 years, Sodexo Remote Sites has been improving the Quality of Daily Life far and wide - offshore and onshore, and under the most extreme conditions. Whether on a mining site in the Arctic, a rig off the Nigerian coast, or a peacekeeping mission in Kosovo, we offer innovative solutions that ensure workforce comfort and safety, and help increase on-site productivity.

But the expectations for Quality of Life services have increased dramatically. It's getting costlier and more difficult to retain valuable employees, who demand greater comfort and better facilities. More than ever, you need an expert partner who's able to surpass your expectations and manage every aspect of Quality of Life - while you stay focused on the real job at hand.

Extending far beyond the bounds of traditional catering, laundry and housekeeping services, Sodexo is now your one-stop provider of Quality of Life solutions. We cover every stage of your project's lifecycle, from site planning to decommissioning. Whatever it takes to keep your operations running smoothly and productively, we'll be right there doing it, on time and on budget. For Sodexo Remote Sites, meeting your expectations simply isn't enough. We're in the business of going beyond. And we'll deliver beyond anything you could possibly imagine!

Total Remote Site Solutions

Many different needs. One simple answer.



→ It takes a lot of hard work to keep a remote site running smoothly and productively. But who should be doing all that work? You? A crowd of contractors? Let's face it: remote life is difficult enough without the added headache of managing multiple vendors. If you knew you could count on a single expert to assist you in any, and every, phase of your project, wouldn't that make it a lot easier?

Streamlining efficiencies for remote sites - that's where Sodexo comes in! We've developed a comprehensive range of innovative solutions, tailor-made to your needs, going far beyond traditional services to support your passion for results and growth. Total Remote Site Solutions is unique. It takes remote-site management to surprising new levels of quality and efficiency. It considers every detail of your project and looks at all the players involved in order to deliver, across the entire project lifecycle, the Quality of Life services required to enhance on-site productivity.

Have a look at what we're doing. You may be surprised.

→ Our ability to service the entire project lifecycle means we can uniquely optimize your Total Cost of Ownership. And when we provide a full array of services, we never forget to focus on your expectations as a professional and on the well-being of your people on-site.

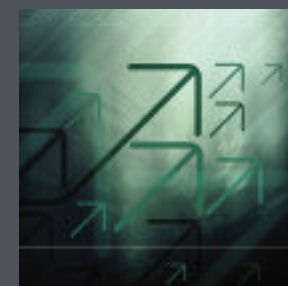
↗ **FOOD SERVICES:**
A good, healthy meal is more than just satisfying. It's essential to keeping your employees safe and productive. Through quality catering and special health food programs, Sodexo brings the perfect combination of outstanding flavor and balanced nutrition to all your hungry workers. What's more, we're experienced in catering to a diverse range of cultures, tastes and dietary requirements. And we always add an extra dash of pleasure through regular and well-planned special events.

↗ **FACILITIES MANAGEMENT SERVICES:**
Benefit from a flexible package of "soft" services that cover everything from housekeeping to firefighting, medical to heliport services. We'll bring in the mail and take out the trash, manage the hospitality and handle your transportation needs.
Through our comprehensive range of "hard" services, we can design, build and operate your camp, and even restore the environment to its pristine condition when you leave. As remote site specialists, we know the difference between typical facilities management services and delivering hard services in extreme conditions, including utilities and waste management or real-time tracking of your vehicle fleet.



A POSITIVE IMPACT FOR ALL

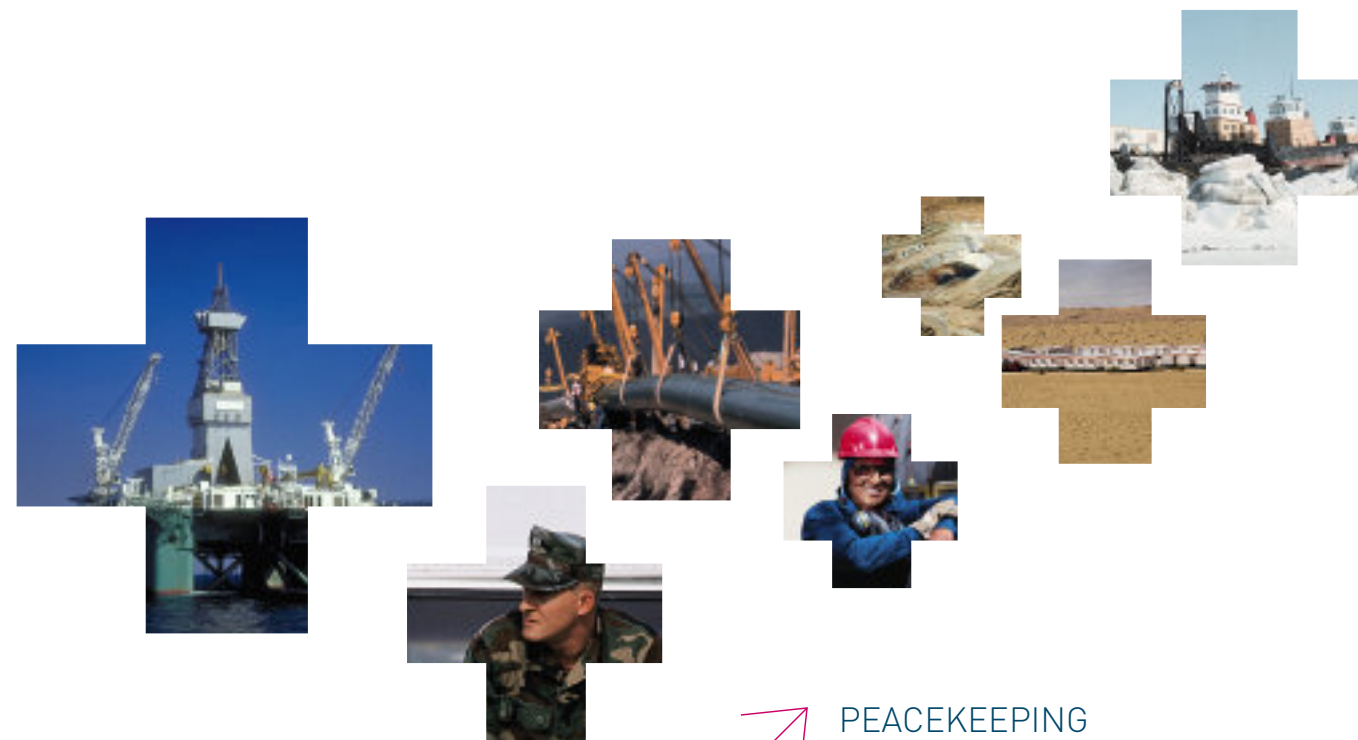
When sustainable development is positive and proactive, everyone wins! Through Sodexo's Total Remote Site Solutions, community-development initiatives are at the heart of the entire project lifecycle and are initiated at the earliest stages - never as an afterthought. Before your project begins, and at your request, we conduct thorough impact-assessment studies and collaborate closely with local governments and NGOs. Throughout your project, we hire local people, purchase from local suppliers and contribute effectively to concrete, lasting community projects. Best of all, we measure the outcome and give you solid numbers to back it up. The result: a genuinely positive impact, both socially and economically, making your host countries happy you came - and even happier if you come back!



MEASURING PERFORMANCE

How are we doing? What could we do better? How else can we help you? These are the vital questions that allow us to constantly enhance our service. At Sodexo, we believe that quality of life is more than just subjective - it should yield real black-and-white benefits. By establishing quantifiable Key Performance Indicators at the start of your project, we're able to monitor and measure our performance every step of the way. This means taking the time to listen to you and your workforce, to understand your needs, to set real, quantifiable benchmarks, and to make sure we satisfy them. So at the end of the day, we bring you more than smiling faces - we bring you tangible value!

Understanding your industry. Addressing its needs.



→ Every remote site is different. And each industry has its own unique challenges. Understanding these challenges is critical to providing you with the most effective services and solutions possible. With over 40 years of successful operations worldwide, Sodexo Remote Sites has developed a truly industry-centric approach.

Before planning your remote-site project, our experienced consultants - specialized in your industry - will take the time to sit down with you and understand your needs in detail. They speak your language and understand your business. This is exactly what we've been doing in more than 40 countries around the globe!

↗ OIL AND GAS

With the growing demand for new energy sources, fueled by constantly rising prices, international companies are increasingly investing in longer-term projects, in ever more challenging environments. What's more, they're hiring a workforce that's younger than ever and harder to attract to remote locations. Sodexo Remote Sites helps Oil and Gas companies with permanent or mobile units overcome these obstacles and efficiently deliver in regions across the world, from the Sakhalin Islands to the Gulf of Guinea or the Gulf of Mexico, from Prudhoe Bay in Alaska to the Bass Strait in Australia.

↗ MINING

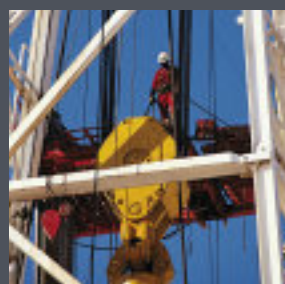
Faced with huge operations that typically last more than a quarter of a century, today's mining companies need industry-specific solutions that yield positive sustainable development initiatives, as well as real performance results. One of their biggest challenges is the difficult logistics created by the lack of infrastructure around most deposits. Sodexo Remote Sites has vast, proven experience in addressing these challenges and providing optimum service under the harshest environments. From high up in the Andes to the remote Australian desert, we put the "action" back in "extraction".

↗ PEACEKEEPING

Sodexo Remote Sites supports the international peacekeeping missions of various organizations, including NATO and the UN, plus national and multinational contingents deployed in foreign theaters of operation, such as the American and French armies. A key challenge is being able to react quickly and effectively in countries where infrastructures have most often been destroyed and government authority is in shambles. Though the missions are diverse, the needs are always the same: provide comfort in extreme conditions, keep the soldiers, workers and administrators healthy and happy. Our operations have covered the entire globe, from Haiti to Afghanistan to South Korea.

↗ ENGINEERING AND CONSTRUCTION

Sodexo Remote Sites works closely with the world's leading engineering and construction firms, providing valuable support services for a vast range of projects, from refineries and resorts to infrastructure improvements. A key benefit of working with Sodexo is our ability to understand project-planning constraints and stay off the critical path. But even more exceptional is the speed at which we are able to mobilize and adapt to unforeseen growth requirements.



CALMING THE SEAS FOR OFFSHORE DRILLERS

A UNIQUE CHALLENGE

Offshore drilling can be challenging. Each time you move from one country to the next, you're faced with a different set of logistical and regulatory issues, from crew changes and visa requirements to food-supply standards and strict recruiting laws. So who addresses all these issues? Multiple suppliers require lots of time and administrative effort. This is why one of the world's leading offshore-drilling contractors was happy to explore a smarter new way to streamline its operations.

A TAILORED SOLUTION

Sodexo Remote Sites proposed a Master Agreement that covers all their vessels operating around the world. In this context, rig managers now benefit from a single point of contact for all supply or crew requirements. As a result, whenever they enter a new country, all logistic issues are handled quickly and efficiently. And in the case of an emergency, the dedicated contact can simplify communication and deliver rapid solutions - such as moving supplies from boat to helicopter in a difficult operating environment.

TANGIBLE BENEFITS

- . A simplified system that lets this client focus on their drilling activity.
- . Smooth, worry-free mobility around the world.
- . A reactive supply chain that's always nearby and on time.
- . Crew changes are faster and more efficient than ever.
- . Investment in local communities through hiring and training of local workers.

Global reach, local "savoir-faire".

WHEREVER YOU NEED TO GO, WE'LL BE RIGHT THERE WITH YOU!



★ Key Sodexo coordination hubs

SODEXO REMOTE SITES IN NUMBERS

- . A global leader in remote-site management
- . Over 1 billion U.S. dollars in revenue
- . Over 27,000 employees worldwide
- . Active operations in 1,300 sites

SODEXO REMOTE SITES IS A DIVISION OF SODEXO

- A global leader in the provision of Food and Facilities Management to businesses, healthcare facilities, schools and universities throughout the world.
- . Over 17 billion U.S. dollars in revenue
 - . 342,000 employees
 - . 80 host countries



- Access control
 - Accommodation management
 - Asset management
 - Call center
 - Camp construction (design, building and operation)
 - Catering
 - Cleaning
 - Conference facilities
 - Environmental services
 - Fire fighting
 - Grounds maintenance
 - Health & safety support
 - Housekeeping
 - IT support
 - Landscaping
 - Laundry services
 - Light maintenance
 - Logistics
 - Mailroom
 - Mechanical & electrical maintenance (HVAC, etc.)
 - Medical & first aid support
 - Network management (electrical, water, sewage, etc.)
 - Pest control
 - Procurement
 - Project management
 - Reception
 - Reprographics
 - Security
 - Staff restaurant
 - Special events
 - Transportation services
 - Vehicle fleet management
 - Warehousing
 - Waste management (removal & disposal)
- And much more...



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Printed with plant-based ink by an "imprim'vert" printer on recycled paper.

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